



## **HOME CARE PACKAGE SCHEDULE OF PRICES AS OF 1 NOVEMBER 2024**

This pricing schedule provides information on the price for common services you can access through a Home Care Package effective from 1 November 2024. The costs will be deducted from your overall package budget. There are many other services you can access through a Home Care Package that are not listed below. This may include allied health services, home maintenance, aids or equipment which may form part of your Consumer Support Plan.

ITSOWEL is a not-for-profit local community organisation and recognises the importance of providing quality care which supports older people to live independently at home. For us each person is an individual human being and we respect their needs and diversity. Our home care team develops meaningful partnerships with the care recipient ensuring that they feel that they are at the centre of everything we do and that they are treated with dignity, compassion and respect.

The Schedule of Prices will be published on our website [www.itsowel.com.au](http://www.itsowel.com.au). Please note that our website is currently being redesigned and the new website is due to be launched December 2024.

### **Home Care Package Subsidy Rate \*\***

Home Care Package Level	Daily Subsidy Rate	Per Fortnight	Approx Home Care Package Amount
Level 1	\$ 29.01	\$406.14	\$10,559.64
Level 2	\$ 51.02	\$714.28	\$18,571.28
Level 3	\$111.04	\$1,554.56	\$40,418.56
Level 4	\$168.33	\$2,356.62	\$61,272.12

**Note:**

1. You may be required to make a contribution to the cost of your care by paying an Australian Government Income Tested Care Fee\* and/or Basic Daily Fee. Further information about your contributions is available on My Aged Care website. [www.myagedcare.gov.au](http://www.myagedcare.gov.au)
2. \*\*These figures are current as of 1 July 2024.

ITSOWEL HCP Schedule of fees as of 1 November 2024

This Schedule of Fees is correct at time of printing and is subject to change at any time.

### **Dementia Supplement**

Home Care Package Level	Daily Amount of Supplement
Level 1	\$ 3.34
Level 2	\$ 5.87
Level 3	\$12.77
Level 4	\$19.36

### **Care Management**

Home Care Package Level	Fortnightly Amount
Level 1	\$ 57.01
Level 2	\$ 100.27
Level 3	\$218.23
Level 4	\$330.83

### **Package Management/Administration**

Home Care Package Level	Fortnightly Amount
Level 1	\$ 40.72
Level 2	\$ 71.62
Level 3	\$155.88
Level 4	\$236.30

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## Prices for Support Services

Service	Standard hrs 6 am - 6 pm Mon-Fri 1 hr	Half hour	Standard hrs Saturday 1 hr	Half hour	Standard hrs Sunday 1 hr	Half hour	Standard hrs Public Holiday 1 hr	Half hour
	Personal Care Min 1 hr	\$73		\$113		\$133		\$158
Medication Prompting Min 30 min	\$73	\$52	\$113	\$77	\$133	\$94	\$158	\$111
Cleaning and household tasks Min 1 hr	\$73		\$113		\$133		\$158	
In-home Respite Min 1 hr	\$73		\$113		\$133		\$158	
Social Visit Min 1 hr	\$73		\$113		\$133		\$158	
Accompanied Activity Min 30 min	\$73	\$52	\$113	\$77	\$133	\$94	\$158	\$111
Community Socialisation	\$88 includes morning tea and freshly cooked lunch							
Transport to Community Socialisation	\$25 each way							
Registered Nurse Min 1 hr	\$125		\$165		\$185		\$235	

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Enrolled Nurse Min 1 hr	\$87		\$113		\$128		\$163	
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*Note: Half hour rate is 70% of hourly rate*

**Definition of services**

*Personal Care* - may include help with bathing; showering; toileting; oral care, dressing/undressing; getting in and out of bed; washing and drying hair; shaving; grooming; assistance with personal devices such as hearing aides, personal prosthetics.

*Medication Prompt* - reminding you to take your medication.

*Cleaning and household tasks* – may include help with making beds; ironing; laundry; dusting; cleaning bathroom; vacuuming and mopping.

*In-home Respite* – a care worker supporting you in your home for a short period of time while the regular carer is away or unavailable. Respite may include outings, walks or time spent at home doing things you enjoy.

*Social Visit* – care worker provides companionship.

*Accompanied Activity* – may include taking you shopping, help with meal preparation, transport to appointments, visit to cemetery or community activities. (excludes transport cost, see below).

*Community socialisation* – participating in a community social group to ease isolation, includes morning and afternoon tea/coffee, freshly cooked hot meal, freshly cooked bread or focaccia and fruit, wellbeing and cultural activities.

*Transport to Community Socialisation* – transport to and from the Community Socialisation group.

*Nursing* - nursing services may include wound care and management; medication administration such as assisting you to take medication; general health and other assessments; certain medical tests including blood pressure monitoring; and support with dementia. This does not include the price for goods such as bandages, dressings and continence aids where required. The costs shown are for nursing services delivered by a Registered or Enrolled Nurse.

*Allied Health Services* – we provide a range of Allied Health services delivered by a team of qualified professionals to support your wellbeing. The rate charged will be the invoiced amount.

## Other Supports & Services

*Lawn and Garden Maintenance* - keep your home safe and secure with regular lawnmowing, light pruning and gardening. The rate charged will be the invoiced amount.

*Assistive Devices* - stay independent with mobility aids, emergency alarms, communication devices, adapted tools.

*Home Modifications* - some changes to your home can make life easier, like handrails, level taps, ramps or bathroom modifications. You may need an Occupational Therapist assessment.

## Other Costs

Travel per kilometre	\$1.40
Income Tested Fee	Determined by the Commonwealth Government
Basic Daily Fee	0%

## Care management

Care management is an important service that includes coordinating care and services that will help you deliver on the goals you identified in your Care Support Plan. This includes but is not limited to:

- reviewing a Home Care Agreement
- completing assessments in the comfort of your home
- preparing and reviewing a Care Support Plan
- assisting you in accessing available services and funding in addition to your Package budget
- discussing and coordinating with you, your carer/s and doctor to help manage your health at home
- regularly assessing needs, goals and preferences
- ensuring that you are aligned with other supports
- visiting and contacting you regularly to discuss if your care is meeting your needs
- providing a point of contact for you or your carer, and
- identifying and addressing risks to safety, health and wellbeing.

These services may be provided face to face, via phone or email.

## Package management

Package management means the ongoing administration and organisational tasks associated with delivering and managing a Home Care Package. This includes but is not limited to:

- scheduling of services and workers
- coordinating your team of trained care workers
- preparing monthly statements and invoices
- reporting
- managing package funds
- compliance and quality assurance activities
- organising third party services
- staff checks, induction, and training

## Income Tested Fee\*

If you are a part pensioner or self funded retiree, you may need to pay an Income Tested Fee. How much you have to pay is determined through a formal assessment from Services Australia. Both ITSOWEL and yourself will receive a letter from Services Australia with the amount which you will need to pay. We will send you an invoice each month which shows you the amount of the Income Tested Fee that you will need to pay.

## Travel per kilometre

Transport provided to you by a care support worker that is supported by the Care Plan.

## Basic Daily Fee

Everyone taking up a Home Care Package is expected to pay a Basic Daily Fee. This fee is paid out of your pocket. ITSOWEL does not charge a Basic Daily Fee, but this can change according to Government jurisdiction.

## CLIENT CANCELLATION

- a) Except in the case of emergencies (ie: admission to hospital or illness), **a week's notice (seven days) is required of a cancellation.** If we are unable to schedule a new time you may have to wait for your next scheduled visit (except where lack of support may impact directly on your wellbeing, such as nursing services, medication or personal care).
- b) Full cancellation fee applies to ALL cancellations made with less than 24 hrs notice of service time. This is because we still have to pay our Care Support Workers when services are cancelled at short notice.
- c) If you are not home when the Care Support Worker arrives, unavailable or refuse the service, the full fee for the rostered service is payable.

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**How we distribute our service fees:**

Care worker base rate

Care worker travel time to your home

Care worker mileage allowance

Superannuation, leave, public holidays

Meeting time, training and development

Laundry allowance

Insurance, consumables, personal protective equipment

Business infrastructure